Annual Report 2025



Clintonville-Beechwold Community Resources Center

Looking Back

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Who We Are

The Clintonville-Beechwold Community Resources Center (CRC) was founded in 1971 by a group of North Broadway United Methodist Church (NBUMC) members who lived in Clintonville. They assessed the needs of the Clintonville-Beechwold area and discovered social problems as well as resources. They wanted to create an organization separate from NBUMC where neighbors could help neighbors.

As part of the century-old Settlement House Movement, CRC is a community-based social services agency that brings people together to help individuals and families build upon their strengths. We promote self-sufficiency while respecting individual worth, rights, and dignity, creating a greater quality of life for everyone throughout the community. When needs arise, CRC responds. CRC is part of the Columbus Federation of Settlements and a member of the Human Services Chamber of Franklin County.

Mission

To deliver responsive services, cultivate partnerships, and promote opportunities to foster a healthier community.

Vision

A community of resilient, connected, and thriving neighbors.

Dear Neighbors,

When I look back on 2025, I'm filled with gratitude for the community support the Clintonville-Beechwold Community Resources Cener has received.

410 volunteers provided 8,764 hours of volunteer service in 2025. They helped stock shelves at the pantry, pick up and deliver groceries to older adults, serve meals at Senior Brunch, help at CRC fundraisers, answer phones, rake leaves, shovel snow, and much more.

When households couldn't access their SNAP benefits, the community came together to donate food, financial assistance, and their time to make sure no one would go hungry. 2025 was an incredibly generous year with more than 1,400 individual donors contributing over $732,000 to support CRC's programs and services.

In 2025, CRC served many households that were new to CRC's services. The pantry was visited by 8,361 people that have never been to CRC's Food Pantry before. That number makes up more than half the total number of people (16,000) that utilized the Food Pantry in 2025.

CRC's Food Pantry is just one of CRC's many programs. Another program, CRC's Kinship Care, provides wraparound support to families throughout Franklin County. CRC's Kinship Care Program engaged with 170 families in 2025. One of these families is Aunt Jenna's. Jenna is raising her nephew and has served as his primary caregiver. Jenna is raising four children with her spouse in addition to her nephew. Because Jenna adopted her nephew, she does not meet eligibility for many benefits to help take care of him. He needs lots of medical care requiring her to miss work. Missing work caused her to fall behind on her mortgage. Thanks to Columbus Foundation's Gifts of Kindness, CRC was able to cover two months of mortgage payments to keep the family in their home.

Please continue to remain connected to CRC to learn more about what our neighbors like Jenna are facing. Please continue to support CRC, and together, we can make sure our neighbors facing hardship find needed resources as well as hope, dignity, and the knowledge that they are not alone.

With gratitude,

Stephanie Baker

Stephanie Baker, LSW, MSW
Executive Director



Dear Neighbors,

I started my first round of board service at CRC more than 22 years ago. The growth I have seen between then and now is astounding.

During my first year of board service in 2003, the Food Pantry served 1,337 households (2,843 individuals). In 2025, the Food Pantry served 5,300 households (16,009 individuals). When I started my board service at CRC, there was no Kinship Care, Personal Finance Management, or Village in the Ville Program.

New programming in 2025 included CRC's Senior Supportive Services having the opportunity to partner with Central Community House and Gladden Community House on shared arts programming and a choir. The groups worked with a local artist to create art pieces to display at a shared art show. The choir gave a heartwarming performance at the art show enjoyed by all three agencies and their friends and family.

It's opportunities like these that make the work CRC does each day so special. CRC provides a multitude of services ranging from meeting basic needs like food and warming items to offering older adults the opportunity to learn new creative skills along with their peers from different neighborhoods throughout Columbus.

As part of my board service, I recently had the chance to spend an afternoon volunteering at the Food Pantry with my work colleagues. We were incredibly busy that afternoon helping many families get access to much needed food. I strongly encourage you to consider donating and volunteering as well. Together, we can ensure neighbors who walk through CRC's doors find not just help, but hope.

Sincerely,



Andrew C. ("Andy") Hall
CRC Board President

Thank you, CRC Volunteers!





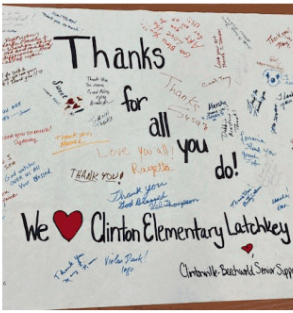
We are incredibly grateful for our volunteers who dedicate their time and energy to make a difference in our community. Your kindness, commitment, and hard work do not go unnoticed. Thank you for being the heart of our mission. Our work wouldn't be possible without YOU!

Thank you again,

Aly Hartung
Volunteer Services Coordinator











Thank you CRC Event Sponsors!





The following sponsors contributed at the highest level for one or more of CRC's events in 2025. Thank you to our Presenting Sponsors for making our 2025 events a success. We couldn't do this important work without your support!





Keri Butler

RYAN DEETER REALTORS | Key REALTY

Mozart's

MUSIC GO ROUND

Center for HumanKindness
THE COLUMBUS FOUNDATION & THE WALTER FOUNDATION

Family Services

A single mother with 3 children had just moved to Columbus for a new start. She arrived in Columbus with only the necessities that could fit in her car and was referred to CRC by Columbus City Schools. Upon contacting CRC, she got connected with the services she needed to ease the transition. Alongside services, her family also gained access to food, fresh produce, and clothing for the kids. Additionally, community members jumped in to contribute bedding, kitchen appliances, dishes, lamps, toys, and more through CRC's client wish list in our monthly e-newsletters and social media posts. To address additional needs in the house, she was able to get an appointment at the Furniture Bank of Central Ohio to furnish her new home. The whole family was so grateful for everything that CRC and the community did to help them, including the youngest child who was so excited for all her new items, especially her kids' dishes and cups.



786,159.5

TOTAL LBS OF FOOD
RECEIVED FROM VOLUNTEER PICKUPS AND DONATIONS

16,009

UNDUPLICATED
NEIGHBORS
SERVED

49%

OF NEIGHBORS SERVED
WERE CHILDREN & OLDER ADULTS 60+



Kinship Care

A Kinship Caregiver, "Shelby," came into CRC to access the KinShop. Shelby was a grandmother caring for her school-aged grandchildren, while also undergoing chemotherapy treatments. Working with the KinShop allowed Shelby to connect with CRC's wraparound services. She was able to receive Ensure drinks to help with medical needs, school clothes, bikes, books, toys, and stuffed animals. Finally, Shelby was also able to access CRC's Choice Food Pantry to shop for groceries for her family. We are so grateful to be able to support families like Shelby's!



OVER $247K

IN FINANCIAL SUPPORT

DISTRIBUTED TO KINSHIP FAMILIES



3,955

SERVICE **HOURS** PROVIDED



170

KINSHIP FAMILIES SERVED

Personal Finance Management

"Tom" connected with CRC after losing his Medicaid benefits along with a food stamp reduction. Because of this, he began being charged a Medicare premium (around $200). Between that and losing SNAP benefits, Tom was unable to make ends meet. CRC's outreach worker, Jenn, quickly got to work making sure Tom received all the benefits he qualified for. She was able to get his Medicaid reinstated with a benefit to help with utilities and food. Additionally, she helped him get his full SNAP benefit reinstated and applied for HEAP and PIPP assistance. All together Jenn helped Tom reclaim over $450 a month in benefits he qualified for. To date, Jenn is helping Tom to gain access to a pension he is owed. CRC is glad to see Tom in a stronger financial space than before.



99% OF CLIENTS

IN THE PROGRAM FOR 6+ MONTHS
SHOW IMPROVEMENT IN THEIR
FINANCIAL SITUATION



128
CLIENTS
SERVED



1,465



HOURS OF ASSISTANCE WITH BILL PAYMENT, BUDGETING AND FINANCIAL EDUCATION
PROVIDED TO OLDER ADULTS

Senior Supportive Services

A few months ago, a community member reached out to CRC because they were unemployed and didn't have the funds to secure car insurance and gas needed to get to job interviews. Sydney, their outreach worker, was able to complete a Gifts of Kindness application for a one-time grant that covered their car insurance and some gas money so they would have transportation to job interviews. After accessing the resources they needed, they found a job and could support themselves month to month! We are so proud of their determination and how they advocated for themselves with their outreach worker.



$3,950

IN MARKET-TO-MARKET
VOUCHERS PROVIDED TO CLIENTS

581

SENIOR SUPPORTIVE SERVICES
CLIENTS SERVED

291

UNIQUE TRIPS/
ACTIVITIES OFFERED

Transportation Services

The journey is just as important as the destination with CRC's Transportation Program. Just like in the days of hopping on the bus for school, older adult clients make memories and build relationships as soon as they step onto a CRC bus. CRC's Transportation Director, Reuben, shared how many riders and drivers make the Transportation program the connective program it is today.

When asked about some of the highlights of the Transportation program in 2025, Reuben shared how he thinks about our "frequent flyers" like "Toby." Toby "has been a gem who is super friendly and everyone enjoys his company, kind of a family man kind of guy... the dad of the bus that everyone enjoys and feels cheerful when he's on the bus with them." Alongside integral riders like Toby, CRC drivers have an important role as the socializing glue for each trip. Vic was a long-time CRC driver who retired in 2025. We can't thank him enough for the hundreds of memories he made with countless riders over the years!



54



MEDICAL TRIPS COMPLETED

720



SOCIAL OUTINGS &
GROCERY TRIPS PROVIDED

329



OLDER ADULTS ATTENDED
SMALL GROUP OUTINGS

Village in the Ville

Two years ago, “Stacy” required assistance in order to regularly leave her house because of her physical health. With the support of CRC Family Services and Village in the Ville programs, she worked with staff to access food and additional services that helped her live independently and safely. Over the past several years, Stacy developed meaningful relationships with Family Services and Village in The Ville Staff. Fast forward to 2025, staff further connected Stacy with resources to ensure she had stable housing while she worked to meet the financial requirements to attend graduate school. While providing resources to support her educational endeavors, staff were delighted to submit letters of recommendation for her application. We are all so happy to hear that Stacy was accepted into the program!





321
EDUCATIONAL AND SOCIAL **ACTIVITIES**

725
VILLAGE SERVICES **COMPLETED**



38
MEMORY CAFES
AND CAREGIVERS-DAY-OUT EVENTS

Volunteer Services

In 2025, CRC volunteers continued to support CRC's programs and services in incredible ways. During a year when funding was uncertain and cut across various programs, our volunteers remained resilient for the sake of our community.

Volunteers also completed 58 repair requests for 54 CRC Senior Supportive Services clients, including painting, small tree trimming, gutter cleaning, installing grab bars, tightening handrails, optimizing computer systems, major yard clean up, repainting a porch, washing windows inside & outside, cleaning out the fridge, cleaning carpet, hanging a gallery wall of photos, fixing a hole, etc.

Week by week, volunteers sustain the functions of CRC from reception to companionship with our older adult clients to picking up and dropping off food donations. When SNAP benefits were paused, volunteers and donors came together to keep our shelves fully stocked. Our Choice Food Pantry serves 80-100 households a day, and serves about 200 households on Produce Wednesdays. This was the first time in probably years that we had consistently full shelves for several weeks, matching the increase in demand for food assistance.

Our community continues to be cared for thanks to our kind, dedicated, and amazing volunteers!



$1,135,770

SAVED THROUGH
VOLUNTEER HOURS



3,212

FOOD PANTRY
VOLUNTEER HOURS



58



REPAIR REQUESTS FOR
SENIOR CLIENTS COMPLETED

Youth Services

CRC's Kids Club locations had an impactful 2025! The Ohio Department of Youth and Children's Services' quality rating, Step Up to Quality (SUTQ), recognizes programs that meet exceptional standards in learning environments, teacher qualifications, and student development. In 2025, both Kids Club locations achieved a "Gold" level rating, the highest level of quality rating. This is a huge achievement and a testament to the work of the Kids Club staff.

Kids Club also formed a new partnership with Local Tech Heroes. This partnership allows Kids Club youth to explore technology like 3D printing and computer programming techniques. As a credit to the excellent work being done at Kids Club, when a student switched schools, his parents still arranged transportation for him to come to Kids Club because they all loved the programming so much that they didn't want to switch him into another after-school program.



9,223

SNACKS SERVED

1,158

NUMBER OF AFTER-SCHOOL
AND SUMMER HOURS

ACHIEVED STEP UP
TO QUALITY **GOLD**
★ STAR STATUS ★

Revenue 2025

CRC received $4,085,133 in total revenue and $2,797,818 in monetary revenue in 2025. Public government funding, including the Ohio Department of Behavioral Health, totaled $1,500,286, while our community united with local foundations and trusts to donate $2,363,737 in funds and in-kind donations to support CRC's mission.

Government agencies provided 53.6% of CRC's monetary revenue in 2025. CRC's programs were funded in part by the City of Columbus, the Central Ohio Area Agency on Aging, the Franklin County Board of Commissioners, the Franklin County Office on Aging, Franklin County Children's Services, Franklin County Department of Job and Family Services, the Ohio Department of Health, MORPC, the Ohio Department of Job and Family Services, and the Federal Government.

Charitable foundations and trusts provided 11.1% of CRC's monetary revenue in 2025. This funding, led by gifts through the Columbus Foundation, totaled $282,205 and impacted all of CRC's programs. The United Way of Central Ohio supported our Kinship, Family Services, and Kids Club programs. The Benevity Fund, Siemer Family Foundation, Reinberger Foundation, Ingram White Castle Foundation, Harry C. Moores Foundation, NiSource, Couch Philanthropy, Experience Clintonville, AEP, Heartland Bank, Kroger, and many others also supported CRC's work.

General Contributions and Special Events accounted for 26.4% and 1.5%, respectively, of CRC's monetary revenue in 2025. General contributions included small and large donations from individuals and local community organizations like Lavash Cafe and Overbrook Presbyterian Church. Our Special Events schedule included events like Donut Yoga, Third Thursdays, Oktoberfest, the 43rd Annual Pumpkin Patch, and Mozart's Holiday Fundraiser for CRC.

Donations In-Kind (DIK), totaling $1,287,315, represented 31.5% of CRC's total revenue in 2025. The Mid-Ohio Food Bank's donation of 696,609 pounds of food was supplemented by contributions of food, personal care items, medical supplies, winter items, and holiday gift items from individuals in the community. In addition, donations of programming space from Maple Grove United Methodist Church and Clinton Heights Lutheran Church allowed us to run our Kids Club program at a low cost to families.

CRC's deepest gratitude goes out to each and every contributor. Our community continued to see increased demand and costs throughout 2025, but with your help, our community, city, and county neighbors received resources and support during yet another difficult year. Thank you!

**unaudited financial information*

Financials 2025

*unaudited financial information

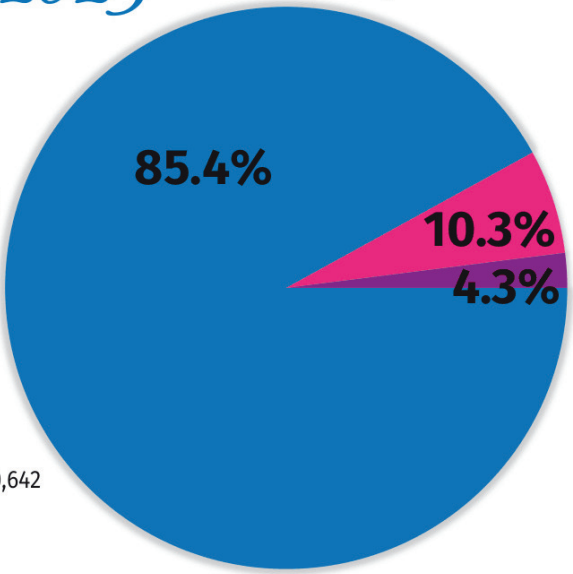
Total Expenditures $3,884,214

Program Services $3,316,778

Administrative $398,993

Fundraising $168,443

Restricted Net Assets $44,477
Unrestricted Net Assets $1,390,642
Total Net Assets $1,435,119



Total Revenue $4,085,133

Government Funding & Grants $1,500,286

In-Kind Donations $1,287,315

Contributions $732,289

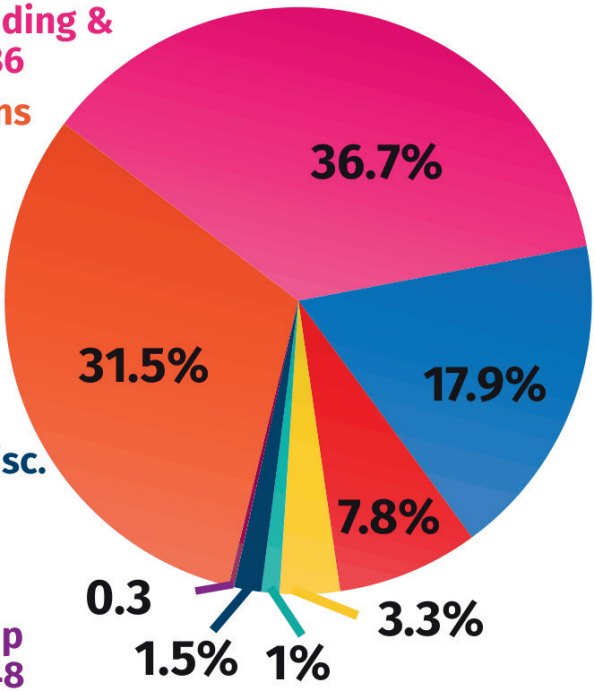
Foundations & Trusts $316,689

Program Fees $134,199

Investment & Misc. Income $61,299

Special Events $41,608

Membership Fees $11,448



Board Roster 2025

Andy Hall, President

Ryan Deeter, Vice President

Paul Marshall, Treasurer

Joe Blundo, Secretary

Keri Butler

Greg Denby

Craig Freshour

Kirsten Hayes

Abiel Kiflu

Michael O'Sullivan

Helen Patton

Sarah Powell

Matt Sommer

Dave Ungar

Thank you for your support in 2025!

CLINTONVILLE • BEECHWOLD
COMMUNITY RESOURCES CENTER

Caring for Our Community
Since 1971

3222 North High Street
Columbus, Ohio 43202-1002
614-268-3539
ClintonvilleCRC.org

COAAA
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AREA AGENCY
ON AGING

THE COLUMBUS FOUNDATION

United Way
United Way
of Central Ohio
Member Agency

THE CITY OF
COLUMBUS
CITY COUNCIL

franklin county
SENIOR
options