Annual Report 2024



Clintonville-Beechwold Community Resources Center

Looking Back

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Who We Are

The Clintonville-Beechwold Community Resources Center (CRC) was founded in 1971 by a group of North Broadway United Methodist Church (NBUMC) members who lived in Clintonville. They assessed the needs of the Clintonville-Beechwold area and discovered social problems as well as resources. They wanted to create an organization separate from NBUMC where neighbors could help neighbors.

As part of the century-old Settlement House Movement, CRC is a community-based social services agency that brings people together to help individuals and families build upon their strengths. We promote self-sufficiency while respecting individual worth, rights, and dignity; creating a greater quality of life for everyone throughout the community. When needs arise, CRC responds. CRC is part of the Columbus Federation of Settlements and a member of the Human Services Chamber of Franklin County.

Mission

To deliver responsive services, cultivate partnerships, and promote opportunities to foster a healthier community.

Vision

A community of resilient, connected, and thriving neighbors.

CRC continued to grow and adapt to new needs in 2024

Kinship Care secured Franklin County Children's Services Funding in partnership with St. Stephen's Community House. With this new funding, CRC supported 40 more kinship families in 2024 and increased financial support for each family. The program also added a monthly family service event to bring kinship caregivers and their families together for food, crafts, games, and social support.

Senior Supportive Services added weekly tech classes in partnership with Central Community House and Franklin County Office on Aging. Personal Finance Management partnered with United Way of Central Ohio as a weekend tax prep site for income-eligible households.

Kids Club youth learned how to become writers. They worked with writing experts to write and publish their very own newspaper publication. Kids Club hosted an art show, built robots, designed superheroes, roller-skated while learning the science about it, and so much more.

The Family Services Choice Food Pantry served one million meals (150,000 more than 2023). There were 5,000 more visits to the food pantry this year.

Housing continues to be a critical issue across programs. Generous partners continue to support CRC and our community members, like Janice, who was unable to pay her mortgage and had lost her disability benefits. After sharing Janice's needs with Couch Philanthropy and Gifts of Kindness Fund through the Columbus Foundation, they were collectively able to cover three months of her mortgage while she waited on the appeal process. Her benefits have been reinstated, and she is now able to cover her expenses.

2025 will bring new challenges and we need your help to ensure that more than 16,000 neighbors maintain their much-needed safety net.



With gratitude,

Stephanie Baker

Stephanie Baker, LSW, MSW
Executive Director

Dear Neighbors, Clients, and Friends

The Clintonville-Beechwold Community Resources Center ("CRC") continues to adapt to the ever-changing needs of our neighbors. CRC's commitment to building a resilient, connected, and thriving community remains unwavering.

This past year, we have faced growing challenges in food and housing insecurity, but thanks to the dedication of our staff, volunteers, donors, and partners, we have continued to provide critical support and expand our impact. A powerful example of this is our milestone of providing over 1 million meals in a single year—demonstrating how growing needs have been met with an even greater response.

I have been involved with CRC for many years as a volunteer, donor, and Board Member. I first served on the CRC Board from 2003 to 2008, where I served as both Treasurer, and then as President. I am once again honored to serve as the Board President. Each year, I am reminded of the power of community and the profound ways CRC uplifts and supports our neighbors.

As we look ahead, I am excited for the opportunities to deepen our impact and strengthen our community. Thank you for being a part of this journey. Your support makes all the difference.

Sincerely,



Andrew C. ("Andy") Hall
CRC Board President 2025-2026

Thank you CRC Volunteers!







We are incredibly grateful for our volunteers who dedicate their time and energy to make a difference in our community. Your kindness, commitment, and hard work do not go unnoticed. Thank you for being the heart of our mission-our work wouldn't be possible without YOU!

Thank you again,

Aly Hartung
Volunteer Services Coordinator









Thank you CRC Event Sponsors!





The following sponsors contributed at the highest level for one or more of CRC's events. Thank you to our Presenting Sponsors for making our 2024 events a success. We couldn't do this important work without your support!

Keri Butler

Sarah Powell





Mozart's

MUSIC GO ROUND

OhioHealth

Family Services

An unhoused neighbor who utilizes CRC's Family Services Choice Food Pantry used to rely on discarded food for their meals to survive. Recently, they shared how CRC's pantry led to positive changes in their life with an outreach worker, stating, "because I'm eating better, my memory is better."

With consistent access to safe and healthy food, they noticed significant improvements in their mental clarity and overall physical well-being. The improvement fueled their strength and focus to complete a SNAP application; this was a crucial step to receive food stamps and achieve an even greater level of food security.

Access to healthy food provides not only sustenance but can spark profound change for individuals to thrive.



MORE THAN
1 MILLION
MEALS PROVIDED

2,161
PANTRY
VOLUNTEER
HOURS

8,374

NEW NEIGHBORS VISITED CRC'S FOOD PANTRY

Kinship Care

"Lisa" took in two young children who were family friends in early 2024. While their dad was in rehab and their mom was struggling with substance use, these children needed stability. Lisa was determined to give them a safe and loving home. When Lisa lost her job and needed surgery, keeping up with bills became difficult. She made partial rent payments and searched for new work but still faced significant financial strain. Determined to provide for her family, Lisa reached out to CRC, where she found a supportive community ready to help her navigate this challenge.

Through CRC's Kinship Care program, Lisa accessed clothing, household essentials, and food pantry resources that eased the immediate financial burden. Now employed again, she continues to move forward, working to rebuild financial stability for her family.

Lisa's story is one of resilience and love. With the right support, caregivers like her can overcome challenges and create a stronger future for the children in their care.



OVER $102K

IN FINANCIAL SUPPORT

DISTRIBUTED TO KINSHIP FAMILIES



147

FOOD BAGS
DELIVERED TO FAMILIES

202

KINSHIP FAMILIES SERVED

Personal Finance Management

CRC Outreach Worker, Justin, began working with a new client, "Annie," who was at risk of losing her home. Annie is an older adult on a fixed income who lives with her two adult sons. When one of her sons lost his most recent job, she fell behind on their mortgage payments.

The bank was planning to take the family's home and had already filed a court case. Annie did not know how to respond and became understandably overwhelmed. Justin helped her to communicate with the bank and to learn about foreclosure avoidance options. He also assisted her in completing paperwork to start the process of a loan modification. Once the modification application was approved, Justin helped her organize their finances so they would have the needed funds to pay the mortgage on time.

With the collective efforts of Justin, Annie, and the PFM program, Annie's family was able to remain in their home despite challenging moments.



$200,000
IN TOTAL DEBT REDUCTION



126
UNDUPLICATED INDIVIDUALS SERVED

1,897
CASE MANAGEMENT HOURS COMPLETED

Senior Supportive Services

Julie, an older adult who speaks Arabic, lived in Ohio for 14 years but recently moved to Columbus. With no local family and a limited income from Social Security, she had endured three weeks without food. Her neighbors quickly noticed and helped by sharing resources they had, such as groceries and companionship. However, they knew she needed more support. A fellow resident who had received services from CRC referred Julie to one of our Senior Supportive Services (SSS) Outreach Workers, Aouatif.

When Aouatif arrived, neighbors led her to Julie's home. Julie was moved to tears when she received immediate food support. Aouatif then arranged regular produce deliveries and helped her to apply for Supplement Nutrition Assistance Program (SNAP) benefits. Julie also traveled on CRC group grocery trips, was connected to a volunteer who offered English lessons, and even voted with Aouatif as her translator. In addition to Julie receiving critical resources, she continued to build trust with an outreach worker who spoke her language and understood her culture.

Through social outings, grocery trips, case management, as well as referral services and resources, older adults are empowered to thrive in their home and community.



11,451

OUTREACH HOURS COMPLETED
WITH OLDER ADULT NEIGHBORS



134

SENIOR HOLIDAY
GIFTS DISTRIBUTED



56

OLDER ADULTS RECEIVED
CHROMEBOOK
CLASSES

Transportation Services

CRC's Transportation Program involves more than getting from place to place. Alongside weekly grocery trips and other group events, older adults have the opportunity to travel to social outings together.

In Spring of 2024, 23 senior clients spent a Saturday visiting Franklin Park Conservatory's Blooms & Butterflies exhibit. From 11 a.m. to 4 p.m., the group traveled together to explore the gardens, admire the butterflies, and share lunch with friendly conversation.

The trip was led by one of CRC's transportation drivers, Vic, who has been with the organization since 2020. Over the years, he's taken many of these clients on excursions that build a fun and familiar bond, making each trip enjoyable.

CRC's older adult clients can enjoy outings that lift spirits and build friendships, making life a little more connected thanks to accessible transportation.



702



SOCIAL OUTINGS &
GROCERY TRIPS PROVIDED

667



OLDER ADULTS UTILIZED
CRC'S TRANSPORTATION SERVICES

1,339



FOOD BOXES DELIVERED
TO OLDER ADULTS

Village in the Ville

Before joining Village in The Ville, “Margaret” had few opportunities to connect with others and to take part in the activities she loved, especially in the years following the COVID pandemic. Naturally creative, she had spent much of her life bringing ideas to life.

Through the Village, Margaret found new ways to build friendships and contribute in meaningful ways. When staff invited her to organize and prepare the meal for a group trip to view the 2024 eclipse, she embraced the opportunity. What started as a simple task became an expression of her passion and generosity: she prepared a full meal with multiple side dishes, carefully considering dietary needs and individually packaging each meal. When the group members arrived, they were delighted to find two tables overflowing with the food she had lovingly prepared.

The overwhelming appreciation she received from fellow members was very meaningful to her. Through reciprocity and shared experiences, Village strives to nurture connection where everyone can be a valuable part of the community.





307 MEMBER EVENTS

575 SERVICE HOURS COMPLETED



75%

OF MEMBERS

SAID THEY FELT MORE CONFIDENT

Volunteer Services

In 2024, volunteers were a vital part of our community. As more families faced rising food prices, unemployment, and housing instability, CRC volunteers showed up.

Volunteers delivered groceries to older adults, often two to three times a week, helping ensure clients had access to fresh and nutritious food. Others stepped in to provide support that went beyond basic needs. They provided companionship, helped with light household tasks, sorted mail, and even taught English. These acts of kindness brought comfort to our seniors.

In addition, volunteers also tackled home projects such as installing grab bars, fixing disposals, hanging curtains, and clearing yard overgrowth. They also kept our food pantry running smoothly through regular donation pickups from our partners (Weiland's, Kroger West North Broadway, Giant Eagle Clintonville, Lucky's Market Clintonville, 4 area United Dairy Farmer locations, Target Graceland and Sawmill, and Pepperidge Farm). These partners donate an average of 28,000 pounds of food a month with the help of our volunteers!

Generous community donations and volunteer hours from area businesses, schools, churches, scout troops, and families strengthened our community with shared purpose.



4,868 VOLUNTEER SHIFTS **COMPLETED**

7,511

(ALMOST 313 DAYS)
TOTAL VOLUNTEER HOURS

674



FREE OR LOW COST
LAWN CARE HOURS COMPLETED

Youth Services

A CRC Kids Club mom shared with Kids Club Staff that her family was looking for furniture resources. When staff asked for more information, they learned the reason for this request was because her Kids Club child, “Jordan,” was sleeping in a chair each night.

CRC partnered with Couch Philanthropy to help raise a generous amount of money, assisting the family with their needs. Additionally, CRC was able to schedule a Furniture Bank appointment, allowing Jordan’s mom to pick out furniture that was later delivered to their home.

When Jordan came to Kids Club after receiving the furniture, their face lit up with excitement. Jordan eagerly told a Kids Club staff member, “I had a huge surprise yesterday when I got home! I got a bed. I got bedding. I got a lamp, and a love seat, and an end table. I got to stretch out when I sleep!”



13,915
SNACKS SERVED

PROVIDED
91.5
HOURS
OF ACADEMIC ENRICHMENT ACTIVITIES

115 HOURS
SPENT ONE ON ONE WITH
A READING SPECIALIST

Revenue 2024

CRC received $3,839,990 in total revenue and $2,558,731 in monetary revenue in 2024. Public government funding totaled $1,472,031, while our community united with local foundations and trusts to donate $2,166,121 in funds and in-kind donations to support CRC's mission.

Government agencies provided 57.5% of CRC's monetary revenue in 2024. CRC's programs were funded in part by the City of Columbus, the Central Ohio Area Agency on Aging, the Franklin County Board of Commissioners, the Franklin County Office on Aging, Franklin County Children's Services, Franklin County Department of Job and Family Services, the Ohio Department of Job and Family Services, and the Federal Government.

Charitable foundations and trusts provided 16.1% of CRC's monetary revenue in 2024. This funding, led by awards through the Columbus Foundation, totaled $412,231 and impacted all of CRC's programs. The Battelle Foundation funded STEM learning for CRC's Kids Club, while the United Way of Central Ohio supported our Kinship Care, Family Services, and Kids Club programs. The Benevity Fund, Siemer Family Foundation, Wright-Patt Credit Union, Ingram White Castle Foundation, Harry C. Moores Foundation, NiSource, Couch Philanthropy, Experience Clintonville, and many others also supported CRC's work.

General Contributions and Special Events accounted for 18.9% and 1.3%, respectively, of CRC's monetary revenue in 2024. General contributions included small and large donations from individuals and local community organizations like Lavash Cafe and Overbrook Presbyterian Church. Our Special Events schedule included events like Donut Yoga, Third Thursdays, the 43rd Annual Pumpkin Patch, and Mozart's Holiday Fundraiser.

Donations In-Kind (DIK), totaling $1,269,346, represented 33.1% of CRC's total revenue in 2024. The Mid-Ohio Food Collective's donation of 689,851 pounds of food was supplemented by contributions of food, personal care items, medical supplies, winter items, and holiday gift items from individuals in the community. In addition, donations of programming space from Maple Grove United Methodist Church and Clinton Heights Lutheran Church allowed us to run our Kids Club program at a low cost to families.

CRC's deepest gratitude goes out to each and every contributor. Our community continued to see increased demand and costs throughout 2024, but with your help, our community, city, and county neighbors received resources and support during yet another difficult year. Thank you!

*unaudited financial information

Financials 2024

*unaudited financial information

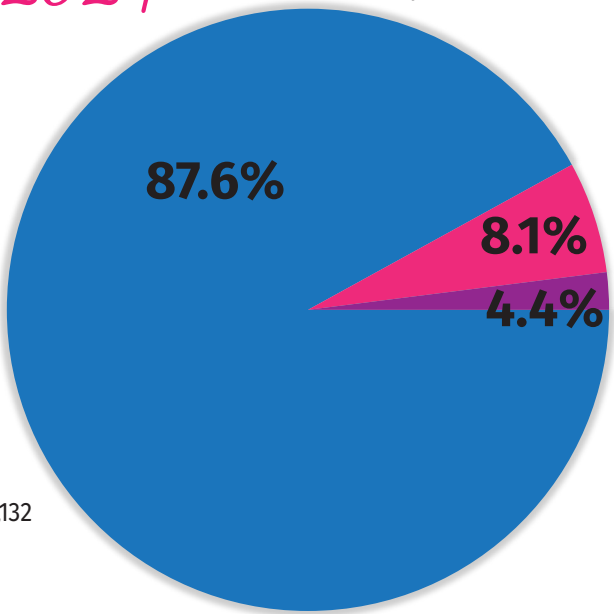
Total Expenditures $3,761,464

Program Services $3,274,140

Administrative $300,906

Fundraising $162,875

Restricted Net Assets $33,077
Unrestricted Net Assets $,1274,132
Total Net Assets $1,307,209



Total Revenue $3,839,990

Government Funding & Grants $1,472,031

In-Kind Donations $1,269,346

Contributions $484,543

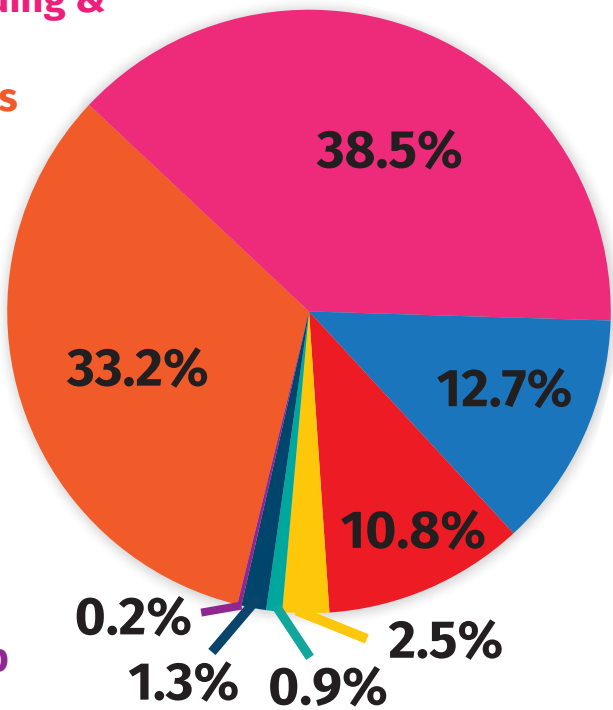
Foundations & Trusts $412,231

Program Fees $95,610

Investment Income $50,664

Special Events $32,690

Membership Fees $8,424



Board Roster 2024

Keri Butler, President

Andy Hall, Vice President

Paul Marshall, Treasurer

Dave Ungar, Secretary

Greg Denby

Michael D. O'Sullivan

Laddan Shoar-Ghaffari

Helen Patton

Joe Blundo

Ryan Deeter

Kirsten Hayes

Sarah Powell

Thank you for your support in 2024!

CLINTONVILLE • BEECHWOLD
COMMUNITY RESOURCES CENTER

Caring for Our Community
Since 1971

3222 North High Street
Columbus, Ohio 43202-1002
614-268-3539
ClintonvilleCRC.org

COAAA
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AREA AGENCY
ON AGING

THE COLUMBUS FOUNDATION

United Way
United Way
of Central Ohio
Member Agency

THE CITY OF
COLUMBUS
CITY COUNCIL

franklin county
SENIOR options