Annual Report 2023



Clintonville-Beechwold Community Resources Center

Looking Back

Table of Contents

1 Table of Contents
2 About CRC
3 Executive Director Letter
4 Board President Letter
5 A Moment To Celebrate!
7 Family Services
9 Kinship Care
11 Personal Finance Management
13 Senior Supportive Services
15 Transportation Services
17 Village in the Ville
19 Volunteer Services
21 Youth Services
23 Revenue 2023
25 Financials 2023
26 Board Roster 2023

About CRC

The Clintonville-Beechwold Community Resources Center (CRC) was founded in 1971 by a group of North Broadway United Methodist Church (NBUMC) members who lived in Clintonville. They assessed the needs of the Clintonville-Beechwold area and discovered social problems as well as resources. From there, they wanted to create something separate from NBUMC where neighbors could help neighbors.

As part of the century-old Settlement House Movement, CRC is a community-based social services agency that brings people together to help individuals and families build upon their strengths. We promote self-sufficiency while respecting individual worth, rights, and dignity; Thus, creating a greater quality of life for everyone throughout the community. When needs arise, CRC responds. CRC is part of the Columbus Federation of Settlements and member of the Human Service Chamber of Franklin County.

Mission

To deliver responsive services, cultivate partnerships, and promote opportunities to foster a healthier community.

Vision

A community of resilient, connected, and thriving neighbors.

CommUNITY Strength

In 2023, there were over 24,000 visits to the food pantry. 3,000 more visits than last year. To provide services to this many people, it takes a whole community working together.

We source food orders through Mid-Ohio Food Collective. Volunteers and CRC staff pick up food donations at retail stores like Lucky's, Kroger, and Weilands every day. And thousands of pounds of food donations come from community members, school groups, and civic organizations.

CRC staff at the Food Pantry partner with volunteers and interns to keep the pantry clean and also to weigh, record, organize, and stock all donations.

Once the pantry opens at noon each day, a team of staff, interns, and volunteers break up the duties of completing up to 200 intakes daily for families to pantry shop. At the same time, volunteers deliver over 200 deliveries a month to income eligible older adults and kinship families that don't have transportation to access food.

None of this could happen without the five incredible staff members that work at the pantry, CRC's phenomenal volunteer coordinator, donors that contribute to pantry operations, partner agencies, and volunteers giving their time.

Each of CRC's seven programs share this model of partnering to meet critical needs. I encourage you to learn more about the Food Pantry and all of CRC's programs through volunteering, attending an event, and through CRC's web site.

Thank you for your partnership.

Stephanie Baker

Stephanie Baker, LSW, MSW
Executive Director



Dear CRC Community,

A long time ago someone far wiser shared that everyone is just one misfortune away from needing help. I believe this to be true. And by helping those who find life a challenge, we are making our community stronger.

When communities grow, resources and opportunities to navigate through and out of poverty do not grow necessarily at the same scale. Population growth plays just one small part in food insecurity challenges.

Sometimes it's overwhelming: the community needs and how you can make a difference.

Supporting local pantries and human services agencies like CRC creates a path upward with needed resources. CRC supporters who donate time, financially, and/or in-kind help with the increase in these basic human needs.

I am grateful that I stumbled into this volunteer work. It shapes my life, my time, my commitment. I tell future and current donors that every gift matters, regardless of size, amount or commitment. Helping our less fortunate neighbors isn't an occasional need, it is a day-by-day commitment to unifying and strengthening our community.

I invite you - all those who live in and beyond our neighborhood - to join me by volunteering, donating and supporting CRC in all the countless ways, seen and unseen. A united community is what makes the Columbus area the special place we know, treasure and love.

With grateful appreciation,



Keri J. Butler
President, Board of Trustees

A Moment To Celebrate!

In May of 2023, CRC's Senior Supportive Services Outreach Worker, Aouatif, was going through a regular assessment with her 83-year-old client, "Marsha." She noticed that Marsha's driver's license was expiring soon and asked her if she needed help to renew it.

Marsha then shared more of her story with Aouatif. Marsha had been in the US for over 60 years with her permanent residency card (PRC) that is regularly renewed. Since her PRC was about to expire, she said that she would not be able to renew her driver's license. After learning this, Aouatif asked if she'd consider applying for citizenship.

"She was excited, but at the same time said that it would be impossible because she could not pay the fees or study the 170 citizenship questions and remember them," Aouatif shared.

Taking her concerns into consideration, Aouatif gathered resources to help Marsha feel supported and she soon was on board to start that process. Together, they gathered paperwork, connected with free legal aid from Community Refugee and Immigration Services (CRIS), and sought out financial assistance to cover the fees.

Aouatif regularly checked in on Marsha to make sure she was ready for her interview appointment... and she later passed the exam in early 2024!

Citizenship now makes it easier for her to access resources to help her thrive at home and enjoy the things that are important to her! We are so proud of Marsha!



Family Services

An unsheltered neighbor, “George,” walked into CRC one day needing to use a phone. He had recently separated from his mother and wanted to call and let her know he was all right. After helping George make the call, a CRC Outreach Worker provided him with two Central Ohio Transit Authority (COTA) bus passes. One pass gave him transportation to attend a mandatory court hearing the following day. The other pass enabled him to meet up and reunite with his mom.

Like George’s story, small and simple acts such as offering a phone call and providing bus passes go a long way. We have distributed bus passes for people experiencing domestic violence so they can find a safer place to stay. CRC has also given passes for those who need a secure ride to the nearest homeless shelter or even going through financial difficulties. We are able to continuously meet these unique needs thanks to our partners like COTA and CRC supporters like you!



23% INCREASE IN MEALS SERVED

14,233 FOLKS SERVED

35%



OF NEIGHBORS SERVED WERE CHILDREN

Kinship Care

"Patty," a young single mom of three, started taking care of her 11-year-old sister after their mom died from an overdose. Three years later, Franklin County Children Services referred Patty to CRC so she could receive additional support for her family.

Lu, a CRC Kinship Care Outreach Worker, then visited Patty's home. Her basement flooded, utility bills were overdue, and she could not work at the time due to the lack of childcare for two of her toddlers.

While regularly visiting Patty, Lu sought out a grant to aid in paying some utility bills. She provided essential household and food items, worked with The Columbus Foundation Gifts of Kindness Program, and signed them up to receive holiday gifts that year. Lu even referred her to a resume writing organization Patty later used to apply for a job position that she later accepted!

We are proud of Patty's resilience and honored to be an important resource for her to successfully care for herself and her family!





322
FOOD BAGS
DELIVERED



2,311
SERVICE
HOURS
PROVIDED



OVER 360
CHILDREN SERVED

Personal Finance Management

“Tara” was facing some financial challenges staying in her home. After her Personal Finance Management Outreach Worker, Justin, helped her receive mortgage assistance, they evaluated what would be best for Tara. The upkeep of her home had become an additional challenge, so she started applying to live in an independent living community.

Once they scheduled her move, Justin informed her of the process of selling a home that needed repairs. Together, they contacted a realtor specializing in helping seniors sell their home as they transition to more supportive living arrangements.

She was happy to be able to move into the same community complex as her parents, being steps away from them. During this time, she was able to support her dad who needed intensive care due to a difficult decline in health while also supporting her mom. As she cared for her parents, Justin was an additional support for her. After her dad's unfortunate passing, Justin continues to work with Tara to make the most out of the opportunities in front of her.

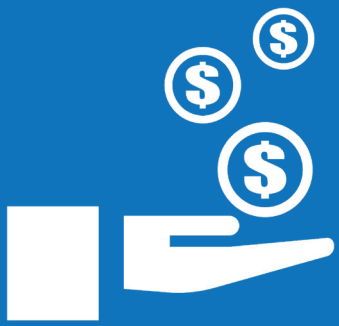


91% OF CLIENTS SERVED **REPORTED INCREASED FINANCIAL MANAGEMENT ABILITY**



155 CLIENTS SERVED

1,809 HOURS



OF ASSISTANCE WITH BILL PAYMENT, BUDGETING AND FINANCIAL EDUCATION **PROVIDED TO OLDER ADULTS**

Senior Supportive Services

“Sam,” a neighbor of CRC, had been renting her home using a Section 8 voucher for years. Sam's landlord told her they had decided to sell the property - only giving her a month to find a new place.

Because of the short notice, Sam was eventually forced to live in her car for two months while searching for a property that would accept her vouchers. Sam contacted CRC and a Senior Supportive Services Outreach Worker, Sydney, quickly got to work to assist Sam in her search.

Sydney helped Sam apply for housing online and CRC was able to cover her application fee. Once her application was approved, she needed to pay a security deposit. Sydney applied for funding for this deposit and Sam was soon able to move into her new place. CRC is glad she has a safe and suitable place to call home!



$4,550
IN FARMERS MARKET
VOUCHERS DISTRIBUTED

8,668 HOURS OF
COMMUNITY TRIPS
& SOCIAL ACTIVITIES

465 **SENIORS**
SERVED

Transportation Services

In 2023, CRC's Transportation Program continued to offer a variety of ways to mobilize our community from food security to fun social activities with older adults! CRC's Fleet of 8 vehicles is a valuable resource that supplements CRC's breadth of programs and services in so many ways.

Our vans are continually loaded with donations from many helpful organizations and partners to replenish the food pantry. Weekly pick-ups from area grocery stores resulted in an additional 344,281 pounds of food being distributed to neighbors through CRC's Choice Food Pantry. Long-time CRC partner, Olentangy Village Apartments, organizes a generous yearly food drive. In addition, countless other community partners hold drives throughout the year to benefit CRC.

But CRC doesn't just transport food! CRC has been one of several nonprofit organizations that have been able to participate in "Senior Camp" for a day full of activities, exploration, and education with fellow friends. This past year, drivers ventured out to Blacklick Woods Metropark with 20 older adults for the whole day. Our crew of neighbors enjoyed fishing, craft-making, wandering in nature, sharing meals, and more!

Thanks to CRC's transportation team and our fleet of vehicles, we can serve more folks in our community and allow our neighbors to explore everything Central Ohio has to offer!



579

SOCIAL OUTINGS &
GROUP GROCERY TRIPS PROVIDED



OLDER ADULTS WERE
TRANSPORTED TO AND FROM



545



MEDICAL APPOINTMENTS

405



UNDUPLICATED OLDER ADULTS
ATTENDED SMALL GROUP OUTINGS

Village in the Ville

A simple request for volunteer assistance with household tasks turned into a blossoming friendship between a Village in The Ville member, “Gerry” and volunteer, “Nancy.”

Gerry has Chronic Fatigue Syndrome which hinders her from doing tasks for long periods of time. Initially, Nancy helped Gerry and her husband clean out a closet, organize, build a shoe rack, and dig a hole to plant their small Christmas tree.

As their friendship grew, they both learned that Gerry had multiple skills that Nancy wanted to learn, such as playing the recorder and sewing. We’re grateful for encouraging words like Gerry’s below:

"...having an enthusiastic young person in our lives has added so much that is positive. We are getting a taste of what it might have been like to have a daughter. (Both my husband and I have sons). I am sure this young woman will be a part of our lives as long as she is in Columbus. The mutual benefits just keep growing. Thank you so much Village in the Ville.” - Gerry



371



EVENTS OFFERED
TO MEMBERS

AVERAGE AGE OF
VILLAGE MEMBERS IS



75



120
MEMBERS

Volunteer Services

CRC volunteers play a vital role in serving our community – we simply could not do the work we do without them! 2023 was another incredible testament to the dedication and passion our volunteers bring to the table.

Over 300 unduplicated volunteers hauled food from grocery stores, delivered holiday meals, staffed events, completed yard work, and more! Individual volunteers and volunteer groups from partnering agencies got in on the action.

An Eagle Scout Troop in partnership with a local family volunteered to help at CRC's Choice Food Pantry with some organizing and TLC tasks. They re-organized the pantry basement to make supplies more accessible to staff and cleaned and painted areas that needed attention. Another great partnership was with Clinton Elementary's Latchkey Program who helped in various ways, including visiting and helping at the food pantry; doing food and hygiene drives; creating art for Senior Breakfast Club; and making happiness cards for our CRC clients.

These are just a few examples of the outstanding support CRC received from our community in 2023. We are fortunate to have volunteers who show kindness through action.



2,322 HOURS

(ABOUT 290 WORKDAYS)

OF VOLUNTEER RECEPTION HOURS
FOR CRC'S ADMINISTRATIVE OFFICE

572



LAWN CARE HOURS COMPLETED
AT NO OR LOW COST
FOR OLDER ADULTS

OVER 300



UNDUPLICATED
VOLUNTEERS

Youth Services

Throughout the year, CRC Kids Club (KC) offers students K-5 a line-up of engaging activities during KC and beyond. One thing that makes our programming unique is the support offered outside of KC hours. This past holiday season, KC families were offered tickets to exciting attractions like the Columbus Zoo, COSI, and a special Holiday concert featuring the Supa Fun Band. Giving families the opportunity to connect and enjoy time together is a crucial and often overlooked necessity.

“I wanted to say a heartfelt thank you to you and to CRC in general. Thanks to CRC our family enjoyed a free trip to see the zoo lights as well as a free trip to COSI over the winter break. I don’t believe our family would have been able to enjoy these meaningful activities without the support provided by CRC. It made our holidays much more bright and gave us some fun memories.”-Kids Club Parent

We are thankful to offer families opportunities that will become life-long memories and support them during the critical K-5 years.



484



SUMMER LEARNING HOURS

77



CHILDREN
RECEIVED AFTER
SCHOOL CARE

108



HOURS



OF ACADEMIC ENRICHMENT ACTIVITIES

Revenue 2023

CRC received $3,075,152 in total revenue in 2023. City of Columbus, Franklin County, State of Ohio, and Federal funding equated to $983,172. The community, foundations, and trusts also united with CRC and donated $2,091,980 in funds and donations in-kind to support CRC's mission.

Government Funds represented 51% of CRC's monetary revenue in 2023. This critical funding totaled $983,172. The CRC's programs were all funded in part by: The City of Columbus and the Central Ohio Area Agency on Aging (COAAA), Franklin County Board of Commissioners, Franklin County Office on Aging (FCOA), Franklin County Children Services, Franklin County Department of Job and Family Services State of Ohio, and Federal Government.

Donations In-Kind (DIK) represented 37.4% of CRC's total revenue in 2023. Led by Mid-Ohio Foodbank's contribution of 226,863 pounds of food. CRC's total DIK revenue totaled $1,149,635. Because of the increased demands on the Food Pantry due to the COVID pandemic, donations CRC received from neighbors continued to be limited to food, personal care items, personal protective equipment, winter items and Holiday gift items.

Individual Contributions and Special Events represented 15.6% and 3.1%, respectively, of CRC's total revenue in 2023. Individual contributions and

Special Events schedule included Donut Yoga, Third Thursdays, Oktoberfest, the 42nd Annual Pumpkin Patch, and the Annual CRC Holiday Fundraiser.

Charitable Foundations represented 5.7% of CRC's total revenue in 2023: This funding led by the Columbus Foundation totaled $175,509 and impacted all of CRC's programs. The Columbus Foundation's Memory Cafe Rosenstiel Fund supported a CRC Village in Ville program initiative and the Battelle Foundation funded STEM learning for CRC's Kids Club Program. Also, the Benevity Fund, Siemer Family Foundation, Couch Philanthropy, Experience Clintonville, the Community Festival, and many others supported CRC's work.

CRC's deepest gratitude goes out to each and every contributor. Our community continued to face the ramifications from the global pandemic throughout 2023. With your help, the Clintonville-Beechwold community, our city and county neighbors received resources and support during yet another difficult year. Thank you!

*unaudited financial information

Financials 2023

*unaudited financial information

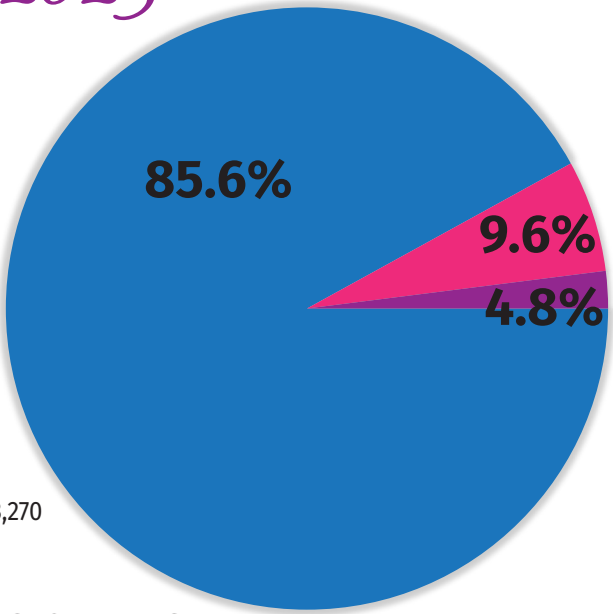
Total Expenditures $3,524,167

Program Services $3,016,957

Administrative $339,013

Fundraising $168,197

Restricted Net Assets $52,556
Unrestricted Net Assets $1,163,270
Total Net Assets $1,215,826



Total Revenue $3,075,152

In-Kind Donations $1,149,635

Government Funding & Grants $983,172

Contributions $478,298

Foundations & Trusts $175,509

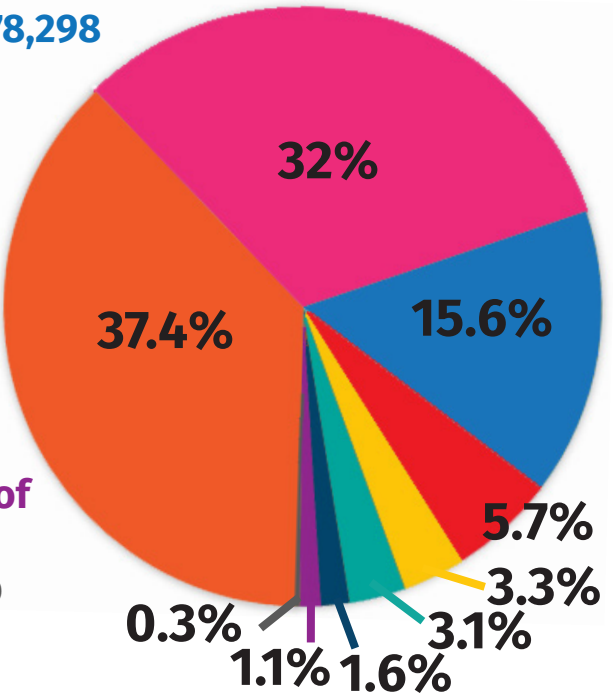
Program Fees $103,005

Special Events $93,937

Investment Income $48,037

The Columbus Foundation Gifts of Kindness $33,997

Membership Fees $8,928



Board Roster 2023

Keri Butler, President

Andy Hall, Vice President

Dan Gerken, Past President

Paul Marshall, Treasurer

Dave Ungar, Secretary

Peggy Barylak

Rufus B. Jones III

Greg Denby

Michael D. O'Sullivan

Laddan Shoar-Ghaffari

Helen Patton

Joe Blundo

Ryan Deeter

Kirsten Hayes

Sarah Powell

Thank you for your support in 2023!

CLINTONVILLE • BEECHWOLD
COMMUNITY RESOURCES CENTER

Caring for Our Community
Since 1971

3222 North High Street
Columbus, Ohio 43202-1002
614-268-3539
ClintonvilleCRC.org

COAAA
CENTRAL OHIO
AREA AGENCY
ON AGING

THE COLUMBUS FOUNDATION

United Way
United Way
of Central Ohio
Member Agency

THE CITY OF
COLUMBUS
CITY COUNCIL

franklin county
SENIOR
options